

MPMC
2288 Auburn Blvd., Suite 106
Sacramento, CA 95821
916.568.8338

Patient Satisfaction Survey

The staff of Metropolitan Pain Management Consultants is continually evaluating and looking to improve the services we deliver effective health care to our patients. Your opinions regarding our quality of care and level of service is important to us. Please help us to improve our service by responding to this brief questionnaire.

	YES	NO	NA
Was the person who answered your phone calls friendly, helpful and interested?			
Was the office easy to find and inviting from the exterior with adequate parking?			
Was the office staff pleasant and helpful when you arrived at the facility?			
Were you seen at your scheduled appointment time?			
Was your physician understanding, patient and caring?			
Were the nurses understanding, patient and caring?			
Were the financial transactions conducted in a satisfactory manner?			
Were the following areas clean and comfortable? Reception area Exam room Recovery room Bathroom			
Were the instructions you received for your care at home satisfactory?			
Would you recommend our services without hesitation?			

Other Comments:

Name (optional): _____

Thank you