

MPMC
2288 Auburn Blvd., Suite 106
Sacramento, CA 95821
916.568.8338

Patient Satisfaction Survey
MPMC Facility

The staff of Metropolitan Pain Management Consultants is continually evaluating and looking to improve the services we deliver. Your opinions regarding our quality of care and level of service is important to us. Please help us to improve our service by responding to this brief questionnaire.

	YES	NO	NA	Unknown
1. Was the person who answered the phone professional and did they meet your needs?				
2. Was the office staff pleasant and helpful when you arrived at the facility?				
3. Were you seen at your scheduled appointment time?				
4. Was the facility clean and well maintained?				
5. Did the staff treat you in a professional and caring manner?				
6. Were you informed as to what procedure was to be performed and were your questions answered?				
7. Were the instructions you received for your care at home satisfactory?				
8. Would you recommend MPMC services without hesitation?				

Other Comments:

Name (optional): _____ -

Thank you